

Open care statistics

Hobs Moat Medical Centre – March 2015



Hobs Moat Medical Centre

Total registered patients



10,486

March 2015

Telephone calls taken

6,121

Average of **278 per day**



March 2015

Patient contacts by doctors

3,612
Average of **165 per day**

This includes face to face appointments and telephone consultations



March 2015

Patient contacts by nurses

1955
Average of **89 per day**

This includes face to face appointments and telephone consultations



March 2013

Patients failing to arrive for appointments



TOTAL **147**

COST **£5,145**

March 2015

Patients attending A&E

TOTAL **160**

COST **£16,000**



March 2015

Prescriptions items issued

TOTAL **15,510**
COST **£112,494**

742 items per day



January 2015

Complaints



March 2015

C Diff cases

0

March 2015



MRSA cases

0

March 2015



Safety audits undertaken

3

Diabetic drugs
COPD drugs
Skin cancer referrals

March 2015

